



Sustainability in Action

June 1, 2023

Dear Valued Customer,

We are pleased to inform you that, after proudly providing recycling and solid waste collection services to customers in Colorado Springs and the surrounding communities, GFL Environmental ("GFL"), has sold our local operations to Republic Services®. We will still operate as GFL in other markets throughout the country. As of June 1, 2023, you will be a customer of Republic Services.

We are committed to making sure you are in good hands. As one of the nation's largest environmental services companies, Republic Services provides recycling, solid waste, special waste, hazardous waste and container rental. In addition to taking over our local operations throughout Colorado Springs, we're pleased that the company is welcoming 160 of our GFL employees to the local team.

Together, we want to make this transition as seamless as possible for you. We'll help you navigate any action you may need to take in the weeks ahead. For now, here is what you can expect:

- Your service will continue as scheduled. You may see changes to your service day or time in the future, but Republic Services will let you know in advance of any changes.
- You will be serviced by the same dedicated local team of professionals – many of the drivers you're used to seeing will continue to handle your collections. At this time, your local customer service team will remain unchanged.
- Your account information moved over to Republic Services' billing system on June 1. You will receive your first bill from Republic Services in late June, and this invoice will include information about how to pay your bill going forward – including by phone, mail or through the Republic Services website or app.

Please accept a sincere thank you from GFL for your patronage. Please know that Republic Services will handle your recycling and solid waste needs reliably and responsibly. You may call 719.633.8709 with any questions or visit RepublicServices.com/GFL-co-nm for more information and future updates.

Sincerely,

GFL Environmental



Use your smartphone camera to take a photo of this QR Code to transfer or set up your new Republic Services account.