



Colorado Centre Metropolitan District

4770 Horizonview Drive, Colorado Springs, Colorado 80925

Telephone: 719-390-7000 ; Facsimile: 719-390-3709

Subject: Water Rate Reduction

To: CCMD Water Users

Date: 10/03/2022

Colorado Centre Metropolitan District is pleased to inform you it will not collect Water Usage and Administrative Service charges for our residential and commercial account holders for the remainder of 2022 (October, November, and December).

Due to additional water revenue generated by unanticipated water sales to contractors in our area during 2022, CCMD can pass this unanticipated budget surplus on to our loyal customers.

Please keep in mind, according to district Rules and Regulations, wastewater usage is based on the average of December and following January water usage to establish the baseline *wastewater charge* for the ensuing 12-month period, so please continue mindful water usage.

If you have any questions, please feel free to contact the CCMD office.

Best regards,

Ken Grant

District Manager, CCMD

ken.grant@coloradocentre.org

CCMD NEWS OCT 2022

Congratulations to Michael Cantin who was appointed as CCMD Secretary!

UPCOMING EVENTS

4770 Horizonview Dr. Colorado Springs, CO 80925

Oct 6th, 2022 6:00 PM
SPECIAL MEETING

- Proposed CSFD IGA with CCMD
 - Review of Bylaws

HYDRANT FLUSHING

Week of Oct 17-21 8am-5pm

Do not run laundry during these hours

Oct 20th, 2022 5:30 PM

REGULAR BOARD MEETING

Visit our website for agenda items!

www.coloradocentre.org

CCMD's website is getting a new look.
Stay tuned for changes!

BILLING DATES:

Payment Due – October 15th, 2022

Late Fee Charged – October 26th, 2022

Meter Read Date – October 31st, 2022

SHUT OFF DAY – November 1st, 2022

\$30.00 Disconnect fee and \$30.00 Reconnect fee

No exceptions will be made.



Is it okay to flush wipes down the toilet? **NO!**

Manufacturers of personal cleansing wipes will often indicate on the packaging that the product is "flushable." **There's no such thing as a flushable wipe!** Flushed wipes, feminine supplies and other trash do

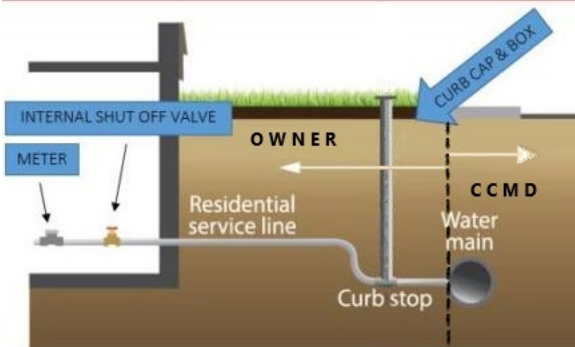
not break down in water and cause sewer system blockages. CCMD recently cleared a sewer blockage caused by these inappropriately flushed items.

****PLEASE READ ENCLOSED LETTER REGARDING 2022 WATER CHARGE REDUCTION!****

COMING SOON- sewer usage recalculation period is from December 1st – January 31st.

Conserve water during this period to lower your sewer usage rate for 2023.

Time to winterize sprinkler systems and remove hoses from spigots! Average first frost is the first week of OCT.



OWNERSHIP OF WATER SERVICE LINES AND APPURTENANCES:

The entire Service Line is owned by the property owner, who is also responsible for its maintenance. All repair and replacement costs required on a water service line, curb-stop, shut off valve, meter, PRV, and/or any other appurtenances on the service line shall be the responsibility of the property owner.

Tips from the district: while winterizing this year, locate your curb stop box. Open the

lid and check for rocks/debris blocking the valve. In the event of a water emergency such as a broken pipe, the district may have to disconnect service. If we cannot access the valve, we will not be able to shut your water off, which could result in costly water loss and damage to your home. If your lid is missing or broken, you can purchase a replacement from the district for a small cost. Check that your main internal shut off valve is not stuck open. Ensure your meter base is not cracked or leaking. Finally, check the pressure reducing valve (not pictured above). Internal water pressure should be 50-60 PSI. Lower, higher, or fluctuating pressures are a sign your PRV needs adjustment or replacement.



If repairs are needed and water needs to be shut off from the curb stop valve, call the district! Do not allow a plumber to access that valve. It could result in a tamper charge of \$1,000 billed to your water account.