

UPCOMING EVENTS

Board Meeting  
 November 11<sup>th</sup>  
 November 23<sup>rd</sup>  
 5:30 pm  
 4770 Horizonview Dr.  
 Colorado Springs, CO  
 80925

**Save the Dates:****Payment Due – November 15, 2021****Late Fee Charged – November 26, 2021****Meter Read Date – November 30, 2021****SHUT OFF DAY – December 1, 2021****(\$30.00 Disconnect fee)****(\$30.00 Reconnect fee)****(Habitual Offender Additional \$100.00 Deposit  
Required)**

Colorado Centre will be closed November 25<sup>th</sup> and November 26<sup>th</sup> for the Thanksgiving Holiday

Winter Sewer calculation period

The sewer calculation period is from December 1<sup>st</sup>, 2021 through January 31<sup>st</sup>, 2022. During this time try to conserve as much water as possible to help lower your sewer average for the next year. You can monitor your water usage at: [eyeonwater.com/signup](http://eyeonwater.com/signup)

Mail Delays

If you are currently getting a paper bill by mail, we do offer e-billing as an option to avoid a delay of receiving your bill. If you would like to set up e-bill please e-mail [customerservice@coloradocentre.org](mailto:customerservice@coloradocentre.org). We would ask you to include your service address, email address and ensure it is the account holder making the request.

Assistance

If you are experiencing financial difficulty, Pikes Peak United Way might be able to offer you assistance. They are available by calling 211.

Winter Safety Tip

Winterize your pipes. Use foam, heating cables, or pipe sleeves to ensure pipes stay warm enough, and seal any cracks in your home's exterior. During the winter, outside water can freeze and burst exterior pipes. Take precautions to prevent frozen pipes by disconnecting all garden hoses and draining any water left in the outdoor spigots. If you have an automatic sprinkler system, drain it as well. If temperatures will drop below freezing overnight, leave exterior faucets trickling to avoid the pressure buildup that causes burst pipes. You can also avoid frozen and burst pipes inside your house by insulating your home and pipes.

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