

Colorado Centre Metropolitan District 4770 Horizonview Drive Colorado Springs, CO 80925 719-390-7000 (PH) 719-390-3709 (FAX)

www.coloradocentre.org

Perhaps you are new to town or to the Colorado Centre Metro area- either way, WELCOME home. After you are settled in, we hope you take some time learn about our services. We are here to help and answer questions!

Our business office hours are Monday-Friday, 8:00 a.m.-5:00 p.m. closed for lunch from 1:00 to 1:30.

Through our on-line service you can make a payment or access account information with confidence knowing that our secure socket layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. A convenience fee equal to 3.0% of the total payment will be charged for using a credit card. Automatic Payment Program. The website is: www.coloradocentre.org

The option of paying by check, money order or cash is always an option. By mail, in the office or place in the drop-box.

Attached is information concerning the rates, charges, and fees for Fiscal Year 2021 and information letters from GFL Environmental, and helpful numbers.

Board meetings are held twice each month (2^{nd} Wednesday and 4^{th} Thursday at 5:30 p.m.) in the Fire Department Bay. The meeting dates and times are posted in the monthly newsletters. We encourage residents to attend the Board meetings to learn about the current water, sewer and Fire Department events. Thank you and welcome from the CCMD Staff, Fire Department & Board of Directors:

BOARD OF DIRECTORS/2020

Floyd D. Edwards	(719)310-9182
Joan Lucia-Treese	(719)660-6022
Kenneth Grant	(719)235-6934
Jackie McClintock	(719)231-0335
Norman Wodell	(719)210-3806

CCMD STAFF

•	Liz Stokes	Accounting Manager	(719)390-7000 x17
•	Pedro Velazquez	Water Superintendent	(719)390-7000 x14
•	Frankie Diaz	Field Support	(719)390-7000 x14
•	Justin Paul	Field Support	(719)390-7000 x14
•	April Ruesewald	Office Administrator	(719)390-7000 x10
•	Roseanne Romero	Customer/Administrative Support	(719)390-7003 x11
•	Becky Caddick	Customer/Administrative Support	(719)390-7003 x18
•	Josh Winter	Fire Chief	(719)390-7003 x13

GFL ENVIRONMENTAL INC. Residential

Dear Customer,

Thank you for choosing GFL for all your trash needs. Our truck CANNOT ACCEPT the following:

- o ROCKS
- CONCRETE
- o DIRT OR SOD

These items are not compactable, and are very heavy.

A word of caution concerning ashes: it is NEVER a good idea to put ashes from your fireplace or grill, regardless of how cool they appear, in your TOTER. We ask that you place the ashes in a metal container for three to four days. After they have cooled, put the ashes in a bag and place it next to your TOTER on your pickup day.

The TOTER provided is the property of GFL. Damage to the TOTER, other than normal wear, may result in a replacement fee of \$60.00. (For your records you can note the number of your toter.)

The TOTER must be placed at the curb or in the alley by 7:00 AM. After the TOTER is emptied, it is your responsibility to place it in a safe location, away from wind and theft.

Additional Information Regarding GFL Trash Service:

Service is \$15.50 a month, but the rate is contingent upon current GFL rates. Boxes will be collected at no charge. PLEASE BREAK DOWN ALL BOXES. Procedure for unusual or large items: Residents need to call GFL at 719-633-8709 and let them know the size and description of the item and GFL will give an estimate on the extra cost. Residents will need to pay before the item will be collected.

RECYCLING

Residents may sign up for <u>Recycling Directly through GFL</u>. 719-633-8709

PLEASE CALL COLORADO CENTRE METROPOLITAN DISTRICT IF YOU HAVE ANY QUESTIONS. (719) 390-7000

2021 RESIDENTIAL WATER, WASTEWATER, STREET LIGHTS, FIRST RESPONDER AND TRASH CHARGES

W	ater	•
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\$16.00	Per Month-Administrative Service Charge.
\$ 3.00	Per Month-Capital Improvement Service Charge.
\$ 3.50	Per 1,000 Gallons-Use Charge up to 7.5kgal/mo. Tier 1
\$ 4.50	Per 1,000 Gallons-After 7.5 up to 15kgal/mo. Tier 2
\$ 6.50	Per 1,000 Gallons-After 15 up to 20kgal/mo. Tier 3
\$10.00	Per 1,000 Gallons-After 20 up to 25kgal/mo. Tier 4
\$16.00	Per 1,000 Gallons-After 25kgal/mo. Tier 5

Wastewater:

\$ 9.50 F	Per Month-A	dministrative	Service	Charge.
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- \$ 3.00 Per Month-Capital Improvement Service Charge.
- \$ 6.95 Per Thousand (1000) Gallons-Use Charge.

(Based on the average monthly water consumption during the months of December & January)

Street Lights:

\$ 2.40 Per Month Service Charge

Trash Removal:

\$15.50 Per Month Service Charge

First Responder Services:

\$22.00 Per Month Service Charge

IMPORTANT NUMBERS: <u>EL PASO COUNTY</u>

Dept. of Transportation:	70 0 4440
Road Maintenance/ Repair, Street Sign County Signage	520-6460 520-6804
	520-6016
Neighborhood Justice Center:	320-0010
Planning/Land Use Department: Reporting Property Maintenance, Trash Dumping	520-6300
New Development	520-6309
Humane Society	473-1741
Sheriff's Department:	
Non-Emergencies Only	390-5555
El Paso County Environmental Health	
Immunizations	578-3272
CITY OF COLORADO SPRINGS	
Code Enforcement	
Public and Private Property	444-7621 385-5908
City Signage City Streets	385-5934
Criminal Justice Center- Jail	390-2000
<u>UTILITY COMPANIES</u>	
Cherokee District	597-5080
Colorado Springs Utilities	448-4800
Mountain View Electric	495-2283
WIDEFIELD SCHOOL DISTRICT	