



**Colorado Centre Metropolitan District**  
**4770 Horizonview Drive**  
**Colorado Springs, CO 80925**  
**719-390-7000 (PH) 719-390-3709 (FAX)**  
**[www.coloradocentre.org](http://www.coloradocentre.org)**

Welcome to Colorado Centre Metropolitan District! We sincerely hope you enjoy your move to Colorado Centre, and we will strive to help you with all of your water/sewer/trash & Fire Department needs. Our business office hours are Monday-Friday, 7:30 a.m.–6:00 p.m.; please feel free to bring in payments or ask questions. If you need to make copies the charge is \$.10 per page and to send a fax is \$2.00 per page, we can also notarize at no charge. Through our on-line service you can make a payment or access account information with confidence knowing that our secure socket layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information so that it cannot be read as it travels over the Internet. A convenience fee equal to 3.0% of the total payment will be charged to you for using your credit card. **Automatic Payment Program:** On the 16<sup>th</sup> of the month, Colorado Centre Metropolitan District will automatically deduct the payment from your checking or savings account. With this option, you do not pay any convenience fees. The Website is ([www.coloradocentre.org](http://www.coloradocentre.org)). The option of paying by check, money order or cash is always an option. (By mail, in the office or place in the drop-box). Attached is information concerning the rates, charges, and fees for Fiscal Year 2018 and information letters from Bestway Disposal regarding the "Toters". Moving can be a tricky process. Below are some helpful numbers regarding other utility services:

Mountain View Electric 495-2283; Colorado Springs Utilities 448-4800; Comcast Cable 1-888-375-488; Century-Link Local Telephone Service 1-800-244-1111

**WIDEFIELD SCHOOL DISTRICT #3 ADMINISTRATION OFFICE – 719-391-3000**

Board meetings are held once each month (4th Thursday commencing at 5:30 p.m.) in the CCMDFD Bay. The meeting dates and times are posted in the monthly newsletters. We encourage residents to attend the Board meetings to learn about the current water, sewer and Fire Department events. Thank you and Welcome from the CCMD Staff, Fire Department & Board of Directors:

**BOARD OF DIRECTORS/2018**

<b>Floyd D. Edwards</b>	<b>310-9182</b>
<b>Michael Cantin</b>	<b>393-0780</b>
<b>Joan Lucia-Treese</b>	<b>660-6022</b>
<b>Shawn Eccles</b>	<b>597-7862</b>
<b>Jackie McClintock</b>	<b>231-0335</b>

**CCMD STAFF**

• <b>Cindy Monroe</b>	<b>District Manager</b>	<b>390-7003 x10</b>
• <b>Pedro Velazquez</b>	<b>Superintendent</b>	<b>392-8461</b>
• <b>Frankie Diaz</b>	<b>Field Support</b>	<b>392-8461</b>
• <b>Dereck Guba</b>	<b>Field Support</b>	<b>392-8461</b>
• <b>Amiee Long</b>	<b>Customer/Administrative Support</b>	<b>390-7003 x11</b>
• <b>Fran Shawcroft</b>	<b>Customer/Landscaping Services (PT)</b>	<b>390-7003 x11</b>
• <b>Josh Winter</b>	<b>Fire Chief</b>	<b>390-7003 x12</b>

**BESTWAY DISPOSAL**  
**Residential \*\* Commercial \*\* Roll Off**

**Dear Customer,**

Thank you for choosing Bestway to supply a "TOTER" for your trash removal needs. With only a few exceptions, all of your weekly refuse can be easily handled with little effort. Our truck **CANNOT ACCEPT** the following:

**\*\*\*ROCKS**  
**\*\*\*CONCRETE**  
**\*\*\*DIRT OR SOD**

These items are not compactable, and are very heavy. A word of caution concerning ashes: it is **NEVER** a good idea to put ashes from your fireplace or grill, regardless of how cool they appear, in your TOTER. We ask that you place the ashes in a metal container for three to four days. After they have cooled, put the ashes in a bag and place it next to your TOTER on your pick up day.

The TOTER provided is the property of Bestway Disposal. Damage to the TOTER, other than normal wear, may result in a replacement fee of \$60.00.

*The TOTER must be placed at the curb or in the alley by 7:00 AM. After the TOTER is emptied, it is your responsibility to place it in a safe location, away from wind and theft.*

Once again, thank you for your support and patronage. We are pleased to be able to provide this service to you. You are sure to enjoy the benefits of the TOTER for years to come. Please tell your friends and neighbors about this service. The more people that use TOTER, the cleaner and neater your neighborhood will become, benefiting our entire community.

**Additional Information Regarding Bestway Trash Service:**

Service is \$14.50 a month, but the rate is contingent upon current Bestway rates. Boxes will be collected at no charge if the box is **BROKEN DOWN**. If the boxes are not broken down, Bestway will charge \$.25-\$.50 per box. Procedure for unusual or large items: Resident needs to give CCMD a call and let us know how large and what the item is and CCMD will call Bestway to get an estimate on how much extra it will cost. Resident will need to pay (either at CCMD or driver will collect at your door) before the item will be collected.

**BESTWAY RECYCLING**

Residents may sign up for **Recycling Directly Through Bestway**.

Call Bestway at 719-633-8709 to set up this service.

The cost of \$60 a year must be paid up front to Bestway.

**PLEASE CALL COLORADO CENTRE METROPOLITAN DISTRICT IF YOU HAVE  
ANY QUESTIONS. (719) 390-7000**

**2018 RESIDENTIAL WATER, WASTEWATER, STREET LIGHTS,  
FIRST RESPONDER AND TRASH CHARGES**

**Water:**

2018

- \$14.70 Per Month-Administrative Service Charge.
- \$ 3.00 Per Month-Capital Improvement Service Charge.
- \$ 3.00 Per 1,000 Gallons-Use Charge up to 10kgal/mo. **Tier 1**
- \$ 4.50 Per 1,000 Gallons-After 10 up to 15kgal/mo. **Tier 2**
- \$ 6.50 Per 1,000 Gallons-After 15 up to 20kgal/mo. **Tier 3**
- \$10.00 Per 1,000 Gallons-After 20 up to 30kgal/mo. **Tier 4**
- \$16.00 Per 1,000 Gallons-After 30kgal/mo. **Tier 5**

**Wastewater:**

2018

- \$ 8.80 Per Month-Administrative Service Charge.
- \$13.00 Per Month-Capital Improvement Service Charge.
- \$ 6.95 Per Thousand (1000) Gallons-Use Charge.

(Based on the average monthly water consumption during the months of December & January)

**Street Lights:**

2018

- \$ 2.40 Per Month Service Charge

**Trash Removal:**

2018

- \$14.50 Per Month Service Charge

**First Responder Services:**

2018

- \$25.07 Per Month Service Charge

**2018 COMMERCIAL WATER, WASTEWATER  
STREET LIGHTS & FIRST RESPONDER FEES**

**Water:**

2018

- \$88.15 Per Month-Administrative Service Charge.
- \$35.00 Per Month-Capital Improvement Service Charge.
- \$ 3.00 Per 1,000 Gallons-Use Charge up to 20kgal/mo. **Tier 1**
- \$ 4.50 Per 1,000 Gallons-After 20 up to 30kgal/mo. **Tier 2**
- \$ 6.50 Per 1,000 Gallons-After 30 up to 40kgal/mo. **Tier 3**
- \$10.00 Per 1,000 Gallons-After 40 up to 60kgal/mo. **Tier 4**
- \$16.00 Per 1,000 Gallons-After 60kgal/mo. **Tier 5**

**Wastewater:**

2018

- \$52.80 Per Month-Administrative Service Charge.
- \$140.00 Per Month-Capital Improvement Service Charge.
- \$ 6.95 Per Thousand (1000) Gallons-for every gallon of potable water metered, unless a separate irrigation meter is installed.

**Street Lights:**

2018

- \$ 24.00 Per Month Service Charge

**First Responder Services:**

2018

- \$150.39 Per Month Service Charge

**IMPORTANT NUMBERS:  
EL PASO COUNTY**

<b>Dept. of Transportation:</b>	
Road Maintenance/ Repair, Street Sign	520-6460
County Signage	520-6804
<b>Neighborhood Justice Center:</b>	520-6016
<b>Planning/Land Use Department:</b>	
Reporting Property Maintenance, Trash Dumping	520-6300
New Development	520-6309
<b>Humane Society- Animal Issues:</b>	473-1741
<b>Sheriff's Department:</b>	
Non-Emergencies Only	390-5555
<b>El Paso County Environmental Health</b>	578-3199
<b>Immunizations</b>	578-3272

**CITY OF COLORADO SPRINGS**

<b>Code Enforcer:</b>	
Public and Private Property	444-7621
City Signage	385-5908
City Streets	385-5934
<b>Criminal Justice Center- Jail</b>	390-2000
<b><u>UTILITY COMPANIES</u></b>	
<b>Cherokee District</b>	597-5080
<b>Colorado Springs Utilities</b>	448-4800
Gas Emergencies	520-0100
<b>Mountain View Electric</b>	495-2283
<b>Com-Cast Cable</b>	1-888-375-4888
<b><u>WIDEFIELD SCHOOL DISTRICT</u></b>	
<b>District #3 Administration Office</b>	391-3000



## ***Colorado Centre Metropolitan District***

***4770 Horizonview Drive, Colorado Springs, Colorado 80925***

***Telephone: 719-390-7000 ; Facsimile: 719-390-3709***

### **FIRE AND EMERGENCY SERVICES INFORMATION SHEET**

To All Property Owners within Colorado Centre:

As you know, the District recently re-opened the fire station at 4770 Horizonview Drive with two full time, paid fire-fighters, available on a 24/7 rotation. This is funded by a monthly assessment fee placed on all residential homes and commercial businesses.

The Agreement that CCMD has with Colorado Springs Fire Department (CSFD) is still the principal source of fire and emergency services protection within CCMD . CCMD pays for this service by loaning a fire engine bought by CCMD to the CSFD in exchange for service from CSFD. The agreement with CSFD is effective through 2019. The CSFD pays to staff and maintain that engine and it uses about four firefighting personnel in the vehicle for each response. The engine is at station 11, which is about 12 to 13 minutes away.

CCMD recently contacted the Insurance Services Office, Inc. (ISO) to determine what else was needed for our area to attain a better ISO rating. To our surprise, ISO indicated that, even though we have the fire station within a very short distance of the served areas, the equipment is top notch, and the water system exceeds all requirements of water supply for firefighting purposes, since CCMD only runs two firemen at any given time, it does not qualify for a better rating. It did not matter to ISO that CCMD has a Mutual Aid Agreement with the CSFD that indicates CSFD will respond to fire and emergency calls within Colorado Centre.

Even though plans call for increasing the staff at the fire station when there are more residences being served, CCMD believes it is not fiscally responsible to add staff at this point just to satisfy the ISO. CCMD believes that its residents have fire protection service as good as the best served areas within any of the neighboring corporate jurisdictions. CCMD encourages you to shop your insurance services so that you can obtain the best possible rates based on the fire protection service that is actually available to our community. CCMD operates within the laws of the State of Colorado for fire protection. The ISO is a private rating organization that serves the insurance industry. Although what ISO does is commendable, CCMD does not agree with ISO's decision, especially since it is harmful to the financial well being of CCMD residents and commercial properties. Thank You.

Alvaro J. Testa, Ph.D., P.E.  
CCMD District Manager

**CCMD Water System:** 3MG tank, 350 gpm water production and booster, 1200 gpm booster, Static pressure within CCMD 70 psi to 90 psi, smallest diameter line 8", fire hydrants are located one within 250' and two within 400' maximum of each property.

**Fire Engine Capabilities:** 1250 GPM, 4 air protective devices, full complement of ladders, hoses and nozzles. Structure fire response to CCMD: 1 engine (2 firefighters from CCMDFD), 2-1500 GPM engines and 1 ladder truck (12 firefighters from CSFD). **Maximum Response Time: Less Than 4 Minutes!**

Colorado Centre Metropolitan District  
4770 Horizonview Dr., Colorado Springs, CO

## ACH Bank Draft Payments Sign-Up Form

### CUSTOMER INFORMATION

Name: \_\_\_\_\_

Account No: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Phone No: \_\_\_\_\_

### FINANCIAL INSTITUTION INFORMATION

Bank Name: \_\_\_\_\_

Bank Routing/Transit No: \_\_\_\_\_

Name on Account: \_\_\_\_\_

Account Type (circle one):    CHECKING    /    SAVINGS

Account No: \_\_\_\_\_

I certify that the information above is correct, that I am an authorized signer or designate of the account provided for ACH transactions, and that I am authorized to provide this information.

I authorize Colorado Centre Metropolitan District to deduct my utility payments from this bank account via Electronic Fund Transfer. I understand sending a written notification to Colorado Centre Metropolitan District will revoke this authorization.

Colorado Centre Metropolitan District reserves the right to cancel Electronic Fund Transfers due to insufficient funds without notice.

\_\_\_\_\_  
Print Authorized Name

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date